

RESOURCES AND TRANSFORMATION OVERVIEW AND SCRUTINY PANEL WORK PROGRAMME – 2024/25

21 NOVEMBER 2024

Annual Complaints Performance and Service Improvement Report and half yearly update	To receive an annual overview of complaints received and dealt with by the Information Governance and Complaints Team. The Housing and Communities O&S Panel members will be invited, given the related content.	Written Report	Amanda Wilson / Karen Grimes
Council Tax Reduction Schemes Task and Finish Group Report	To receive the report of the Council Tax Reduction Schemes Task and Finish Group	Written Report	Ryan Stevens
Financial Strategy Task and Finish Group Report	To receive the report of the Financial Strategy Task and Finish Group	Written Report	Alan Bethune / Andy Rogers
Transformation Programme Update	To receive an update on progress with the Transformation programme.	Written Report	Rebecca Drummond / Ingrid Archer
Transformation Programme / Digital Strategy Update	To receive an update on progress with the Digital Strategy.	Written Report	Rebecca Drummond

23 JANUARY 2025

Asset Maintenance and Replacement Programme	To receive details of the proposed programme and pass any comments to Cabinet.	Written Report	Alan Bethune
Capital Strategy	To receive details of the proposed strategy and pass any comments to Cabinet.	Written Report	Alan Bethune

Transformation Programme Update	To receive an update on progress with the Transformation programme.	Written Report	Rebecca Drummond / Ingrid Archer
Transformation Programme / Digital Strategy	To receive details of the Digital Strategy	Written Report	Rebecca Drummond
Transformation Programme / Update on Asset Review	To receive an update on the Asset Review	Written Report	Rebecca Drummond

20 MARCH 2025			
ICT Strategy Delivery Update	To receive the Annual Update on progress with delivery of the ICT strategy	Presentation	
25 JUNE 2025			